Conversation with Satish Udpa

Executive Vice President for Administrative Services

November 28, 2018
8:30–9:00  Registration and Continental Breakfast

9:00–9:15  Introduction/Openning Remarks
Satish Udpa, Executive Vice President for Administrative Services

9:15–9:25  MSU Ideas
Christine Carter, EVPAS Chief of Staff

9:25–9:40  Sustainability - Moving Forward
Amy Butler, Director of Campus Sustainability

9:40–9:55  Human Resources - Improvements
Sharon Butler, Associate Vice President for Human Resources

9:55–10:10  Mobility Initiative & Infrastructure Changes
Wolfgang Bauer, Associate Vice President for Administrative Services
John Prush, Deputy Director, Management Services Bureau

10:10–10:25  IT Services - Security & Accessibility
Seth Edgar, Chief Information Security Officer

10:25–10:40  East Lansing City Tax & Lawsuit Payment Update
Mark Haas, Vice President for Finance & Treasury

10:40–10:50  Questions from the floor

10:50–11:00  Closing Remarks – Satish Udpa
We had a terrible year................ So What?

• Our will to do better has never been stronger!
• Our stakeholders continue to expect nothing but the best
• We are wiser and know what we shouldn’t be doing
• We have learned that doing our best is the best therapy
MSU Mission

Advance the global common good

MSU Vision

By 2020, MSU will be the national model of a high-performing public research university, providing high-impact, high value results, experiences, and services in every area of our mission.
Bolder by Design Imperatives

1. Enhance the student experience
2. Enrich community, economic, and family life
3. Expand international reach
4. Increase research opportunities
5. Strengthen stewardship
6. Advance our culture of high performance
Advancing a Culture of High Performance

“A high performing culture creates positive impact in areas of expertise through continual review and improvement of product, processes, and environment.

It enables and requires employees to take ownership of their work, expect more of themselves and those they work with, identify areas of improvement and develop solutions to be carried forward.

A high performing culture is nimble to accommodate the ever changing world.”

-MSU HR Exchange
Examples...  Questions to ask...

• Is this necessary?
• Is this adding value?
• Can we do this better or more efficiently?
• Should we submit the idea to MSU Ideas (www.ideas.msu.edu) to benefit others as well?
• Are there external developments that we need to be concerned about?
# Promoting High Performance Behaviors

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<th>Increase institutional effectiveness</th>
<th>Invest in people, processes &amp; the environment</th>
<th>Be innovative and continuously improve</th>
<th>Foster continuous learning and development</th>
<th>Ensure a sustainability future</th>
<th>Utilize analytics to drive action &amp; continuously evaluate performance</th>
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<td>- Mobility plan (parking, technology improvements, smart traffic controls)</td>
<td>- Executive Leadership Academy</td>
<td>- MSU ideas</td>
<td>- Elevate U</td>
<td>- Campus sustainability ofc</td>
<td>- Fall/spring budget planning</td>
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<td>- Walking app for students</td>
<td>- Performance Excellence Program</td>
<td>- Support Staff Facebook</td>
<td>- Leadership Development</td>
<td>- IT Security (data center, 2 factor authentication)</td>
<td>- Need for metrics/KPI decision making</td>
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<td>- Faculty readiness program</td>
<td>- Spartan experience</td>
<td>- Autonomous vehicles and infrastructure</td>
<td>- Energy Improvements (solar arrays, anaerobic digester)</td>
<td>- Energy conservation measures</td>
<td>- Spartan treasure hunt</td>
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<td>- Contact MSU</td>
<td>- Capital renewal</td>
<td>- Parking technology</td>
<td>- Power plant improvements (reliability, RICE)</td>
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<td>- Office 365</td>
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Questions Received in Advance

• Please provide an update on **MSU Ideas portal** – a synopsis of ideas received so far and the next steps in this initiative.
Recap - Achievements that Support our Mission

• Improved sustainability efforts
  • Raise awareness
  • Engage faulty and staff
  • Submit your ideas and suggestions at MSU Ideas

• Human Resources
  • Improved onboarding experience for all staff
  • Improved compliance

• IT Services
  • Upcoming changes to security
  • Long term security goals

• Mobility Update
  • Scooters, moped spaces
  • Infrastructure and sensor installation across campus
  • Smart traffic control
Questions?
Contact Information

Amy Butler
Director of Campus Sustainability
butle223@msu.edu
517-355-1751

Sharon Butler
Associate Vice President for Human Resources
sbutler@hr.msu.edu
517-844-0101

Wolfgang Bauer
Associate Vice President for Administrative Services
bauerw@msu.edu
517-432-4762

Christine Carter
Chief of Staff, Administrative Services
carterc5@msu.edu
517-432-2753

John Prush
Deputy Director, Management Services Bureau
prush@police.msu.edu
517-432-1942

Seth Edgar
Chief Information Security Officer
edgarset@msu.edu
517-432-5318

Mark Haas
Vice President for Finance & Treasury
haas@finance.msu.edu
517-884-3605